



Payments Management Lab – Live

Four days of learning, networking and fun

MONDAY, 26 February

Arrival and welcome reception

TUESDAY, 27 February

Breakfast

Welcome

Global economic and consumer outlook

Issuer economics

Consumer credit

Simulation strategy/team activity setup

Lunch

Marketing for new accounts

Credit risk management for new accounts

Simulation session #1

WEDNESDAY, 28 February

Breakfast

Welcome / simulation results recap

Global consumer debit

Prepaid products

Interchange and acquiring

Lunch

Managing market disruption

Simulation session #2

THURSDAY, 29 February

Breakfast

Welcome / simulation results recap

Lifecycle management for existing accounts

Credit risk management for existing accounts

Future trends in risk management

Digital commerce opportunity

Lunch

Key fraud trends and threats

The changing payments landscape

Simulation session #3

Evening event with dinner

FRIDAY, 1 March

Breakfast

Welcome

The future of payments

The impact of digital marketing

Awards ceremony

Closing

Boxed lunches

This agenda is for illustrative purposes only. Agenda and speakers are subject to change.